

Vixen Fitness Policies

Studio Etiquette

- Women only must be 18 years of age or older.
- Please DO NOT bring any guest to watch during your class this includes children.
- We do not allow any spectators to preview our classes prior to taking.
- We recommend pre-registration for all classes in advance drop-ins at clients own risk.
- We do not hold spaces without payment in advance.
- No unauthorized photography or videos.
- New clients arrive at least 5 minutes prior to class to complete paperwork.
- Please do not arrive more than 15 minutes prior to your schedule class.
- No admittance to classes 15 minutes after start time.
- We reserve the right to give your reservation to a stand-by client if you are late, but will credit your vixen fitness account.
- Please turn off all cell phones or place in vibrate mode while inside the studio.
- No food, candy or beverages allowed inside the studio with the exception of capped water bottles.
- Please wear fitness attire absolutely no nudity.
- We are not responsible for any lost, stolen or damaged personal property.
- DO NOT wear any body oils, lotions or jewelry to pole related classes.
- Please bring dry tennis shoes during winter months for fitness and cardio classes.
- Do not use any equipment in the studio other than directed by your instructor.
- Do not attempt to instruct other clients for safety and liability reasons.
- Clients that appear to be intoxicated will not be allowed to participate and payment will be forfeited.
- Any clients being disrespectful to instructors, other clients or equipment will be asked to leave and payment will be forfeited.

Payments and Expirations

- All payments are final, non-refundable or non-transferable.
- All balances are due in full upon arrival.
- We accept cash, Visa, MasterCard and Discover in the studio.
- We do not accept personal checks.
- All purchases have a 180-day expiration, except for New Client Specials please see receipt notes.

Cancelations and No Shows

- Fitness classes you must cancel at least 2 hours ahead.
- Pole Classes, Workshops and Special Events you must cancel at least 24 hours ahead.

Early Cancel - you must cancel within the required timeframe for your class. You will receive a credit to your vixen fitness account to be used toward a future class. Expires 180 days from purchase date.

Late Cancel – If you cancel less than the required timeframe for your class or do not show you are considered late cancel. Your payment/class will be forfeited no exceptions.

To cancel a reservation please call 866-900-9797 (leave message) or email info@vixenfitness.com

Schedule Changes

All schedules are subject to change at anytime. We reserve the right to cancel any class, workshop or event due to low enrollment, inclement weather, instructor illness or building issues. We will give proper notice via phone and or email to pre-registered clients. Please make sure your client profile is up to date with your phone number.

Studio and Home Party Policies

- Women only ages 18 and older.
- No Men, Children or Babies welcome.
- All party bookings require a deposit within 48 hour of date confirmation to confirm.
- All deposits are final and non-refundable.
- All balances are due in full in cash upon arrival.
- We do not accept personal checks.
- We do not accept credit cards for home parties, but will accept for studio parties additional fee applies.
- All parties must be canceled 48 hours prior to scheduled date to be considered an early cancel.
- Account credits expire 180 days from purchase date. Credits can be used for classes or parties.
- Cancellations less than 48 hours in advance will be considered late cancel and deposit will be forfeited.
- Cancellations on site will be subject to a \$100 inconvenience fee charged to the card on file.
- All parties will start and end no more than 15 minutes past the scheduled time.
- We do not accept changes to party bookings than 48 hours in advance.
- No unauthorized photography or videos.
- Do not attempt to instructor other clients for safety and liability reasons.
- Clients that appear intoxicated will not be allowed to participate and payment will be forfeited.
- If clients are disrespectful to staff or equipment we have the right to cancel the party and payments will be forfeited.
- Hostesses for home parties are responsible for making sure the location meets our standards for parties such as minimum and maximum ceiling height for pole dance parties, no drop ceilings and providing chairs for lap dance parties etc. Failure to do so that result in cancelation of the party on site or less than 48 hours prior will result in a \$100 inconvenience fee.

Our policies are subject to change or additions at the company's discretion.

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